

Jstamp

Store Global Manual

ver. 1.0

boxtree



Welcome to the Jstamp Family!

Dear Shop owners,

We're thrilled to have you embark on this exciting journey with us. Jstamp Store Application is your new partner in enhancing customer loyalty and driving business growth.

As you flip through this manual, you'll find everything you need to seamlessly integrate Jstamp into your operations, from getting started to rewarding your customers.

We believe that together, we can transform the way you connect with your customers, fostering loyalty and driving repeat visits in a fun and rewarding way.

Should you have any questions or require assistance, don't hesitate to reach out. We're here to support you every step of the way.

Warmest regards,

The Jstamp team.

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Welcome

Quick Start Guide

01

01 Welcome / Quick Start Guide : What to prepare

Before start, make sure you have all of the following items in place.

☐ smartphone or Tablet



☐ Digital Stamp
(Optional/Separately purchased)



☐ Partner Store Sticker



01 Welcome / Quick Start Guide : Download

Download 'Jstamp store' at App Store or Google Play Store



Setup

Log-in

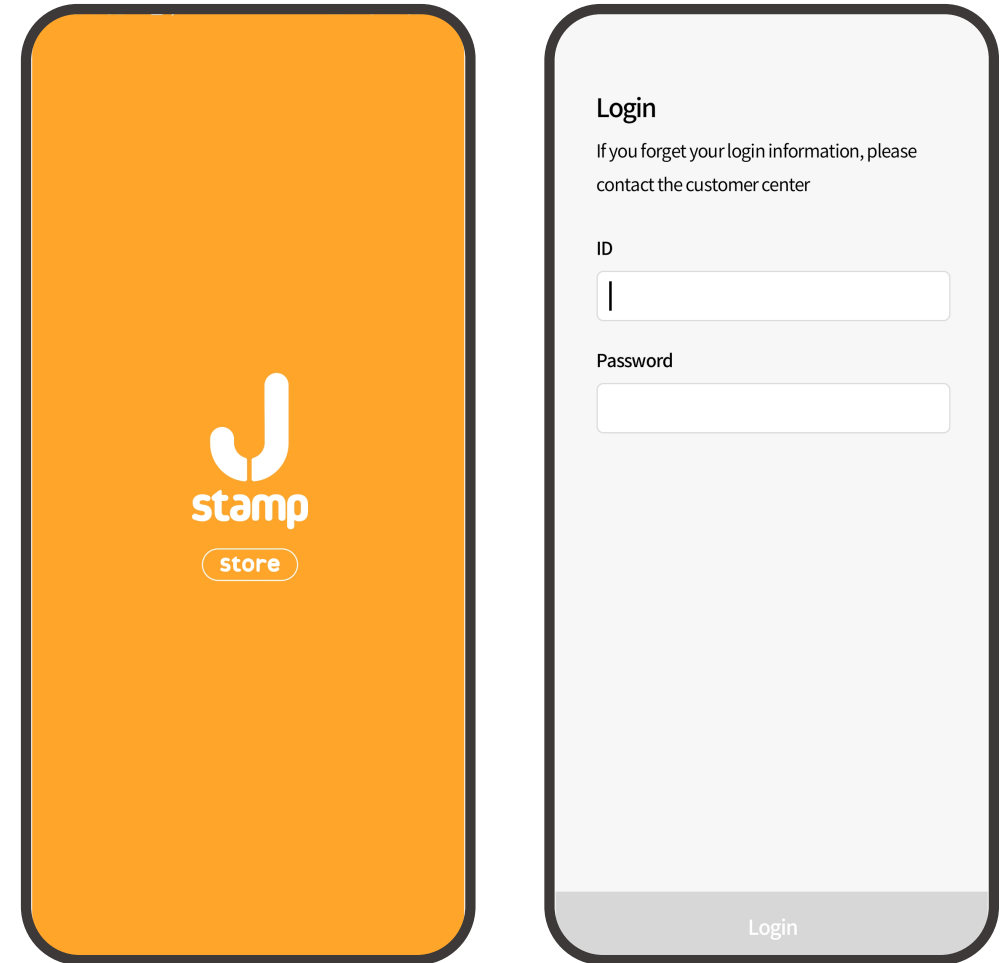
UI Overview

02

02 Setup / Log-in

Open the 'Jstamp Store'.

Log in with the ID and Password you were given when you signed up for Jstamp.



02 Setup / UI (User Interface) Overview

Jstamp Store (for shop owner)

- 1 STORE NAME
- 2 DASHBOARD : will be updated soon
- 3 SETTINGS : manage logout & Staff management here
- 4 QR CODE SCAN : click and scan the QR code of customer then accumulate stamp.
- 5 ENTER NUMBER (DELIVERY) : enter member ID Number for accumulate stamp.
- 6 STAMPING HISTORY
- 7 ANNOUNCEMENT



02 Setup / UI (User Interface) Overview

Jstamp (for customer)

- 1 VOUCHERS
- 2 MEMBER ID NUMBER
- 3 QR CODE
- 4 SELECT THE NUMBER OF EARNINGS
- 5 MY STAMP CARD



Service Flow

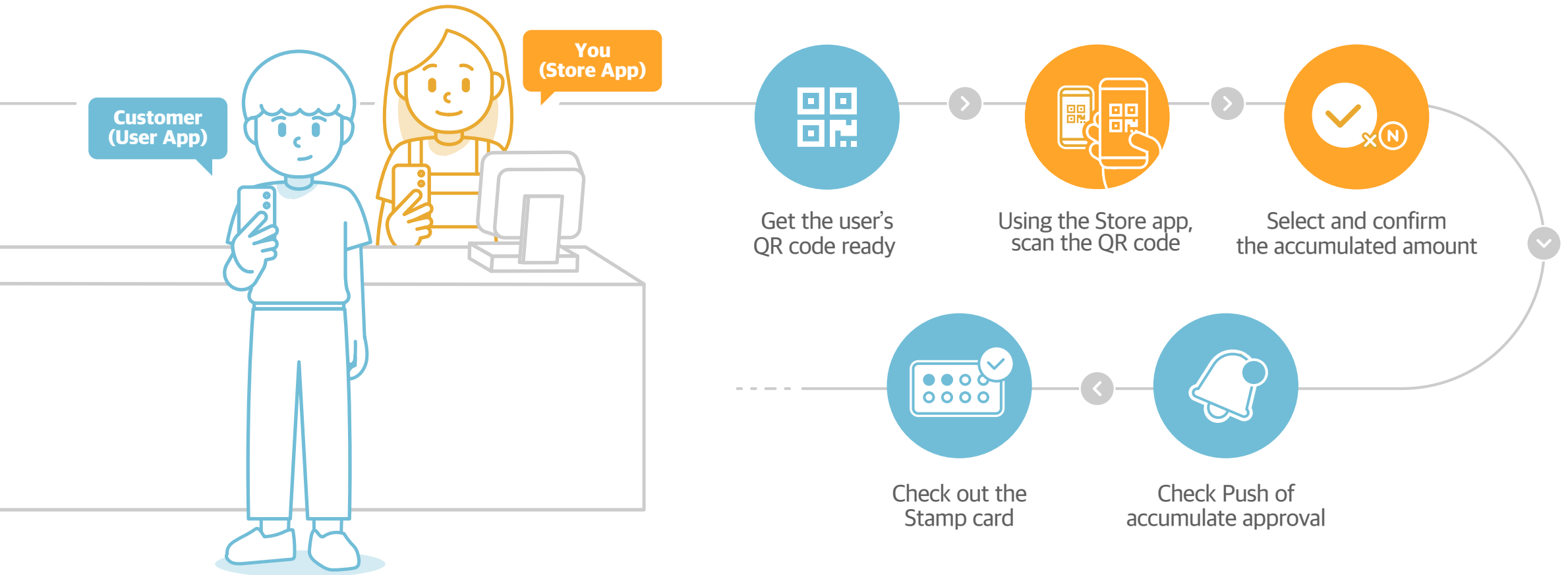
Accumulation

Cancel Accumulation

Redeem Voucher

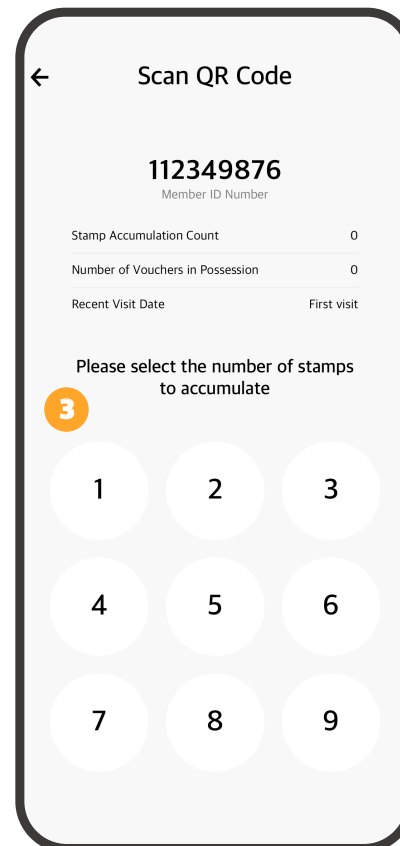
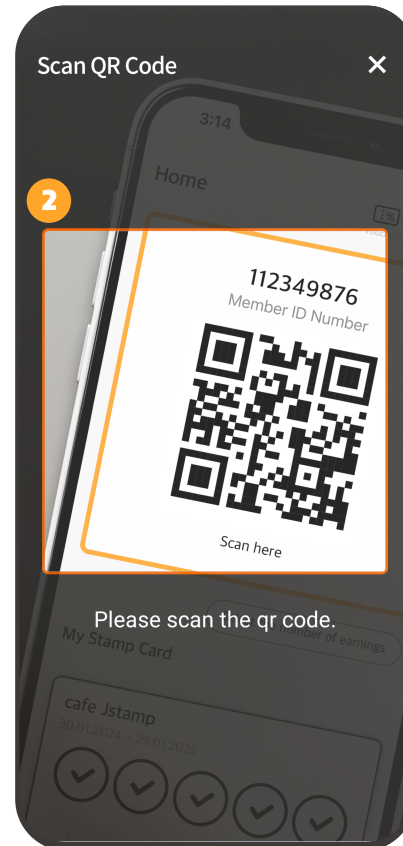
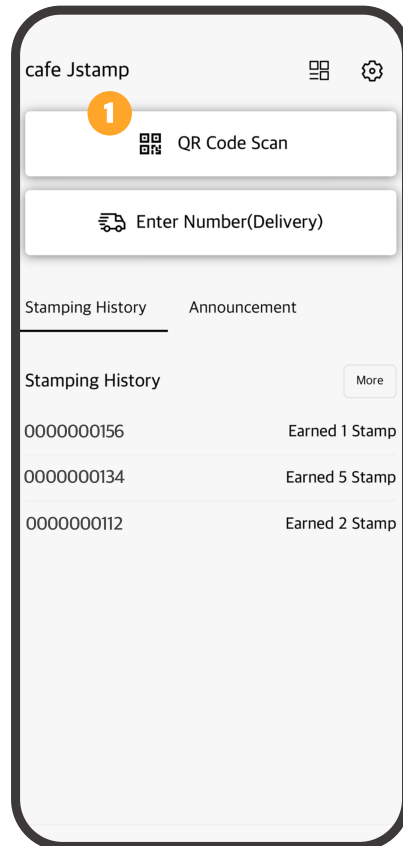
03

03 Service Flow / Accumulation (Scan QR)



03 Service Flow / Accumulation (Scan QR)

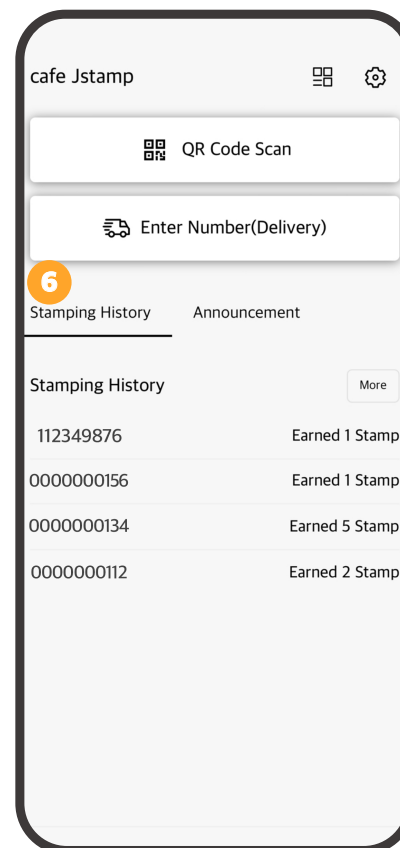
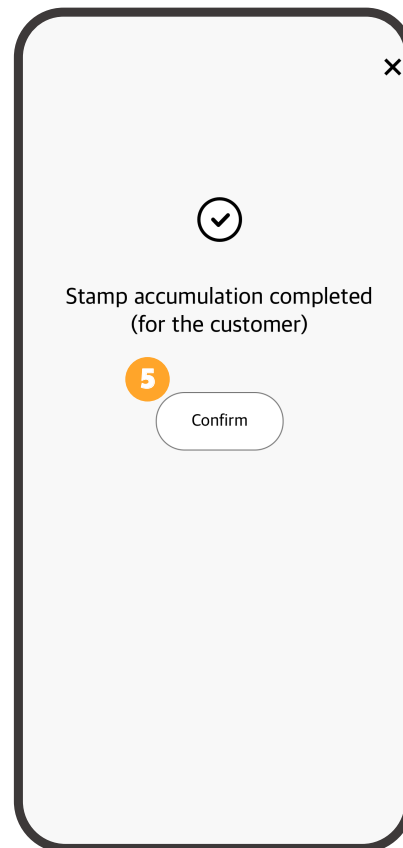
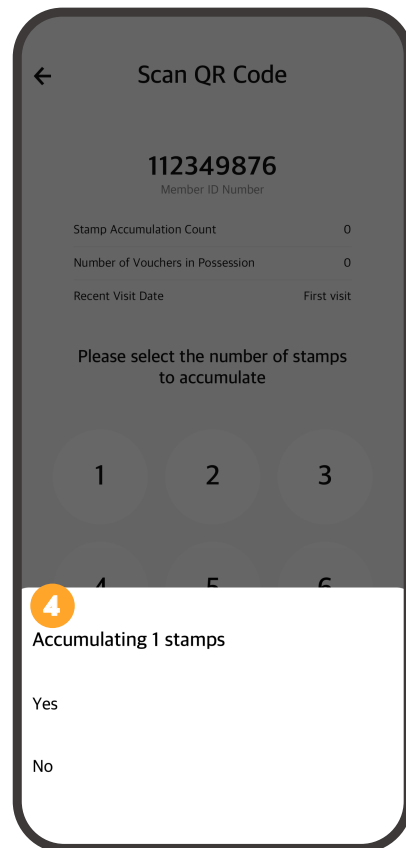
Customer App



- 1 When customer show you QR Code, press the 'QR Code Scan' button.
- 2 Scan the customer's QR code
- 3 Select the number of stamps to accumulate

03 Service Flow / Accumulation (Scan QR)

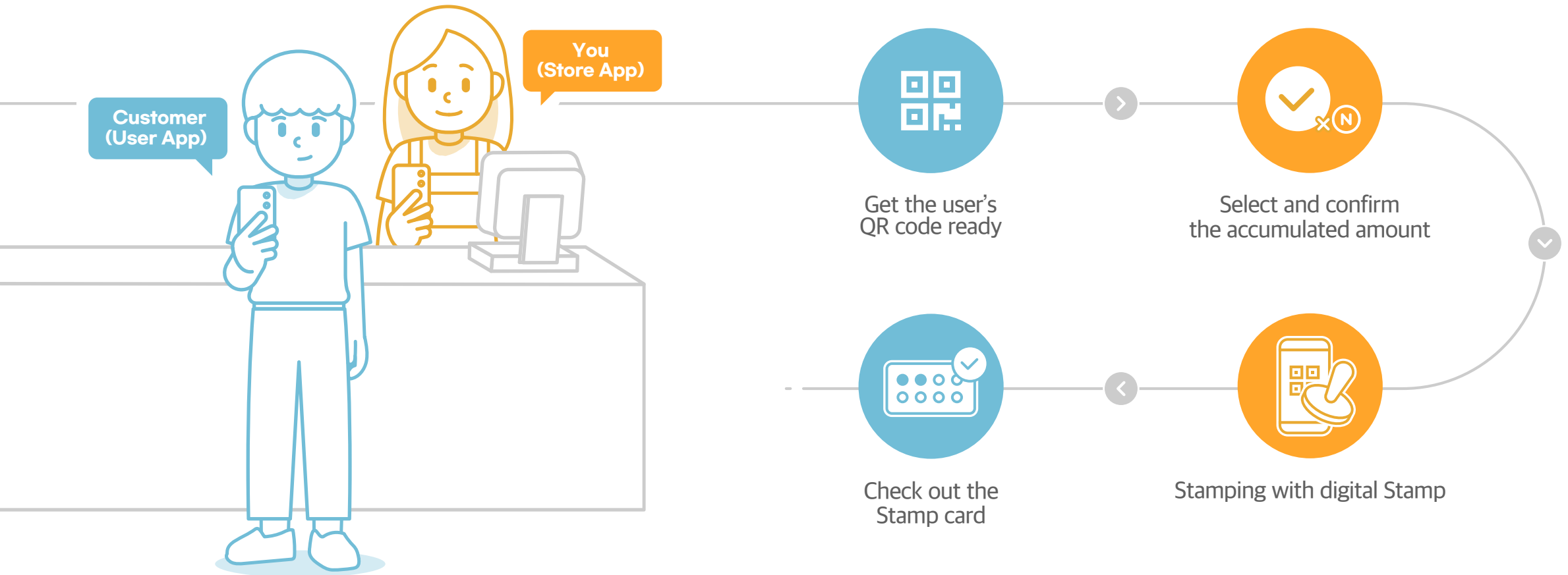
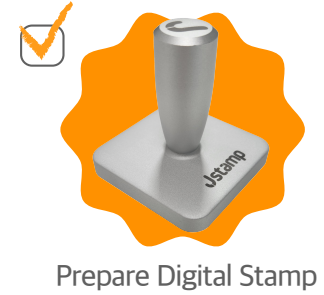
Customer App



- 4 Confirm the number of stamps and press the button. (Yes/No)
- 5 Accumulation is complete.
- 6 Check the stamp accumulation history on the home screen. You can view detailed information by pressing the 'More' button.

03 Service Flow / Accumulation (digital stamp)

Before start, make sure you have all of the following items in place.

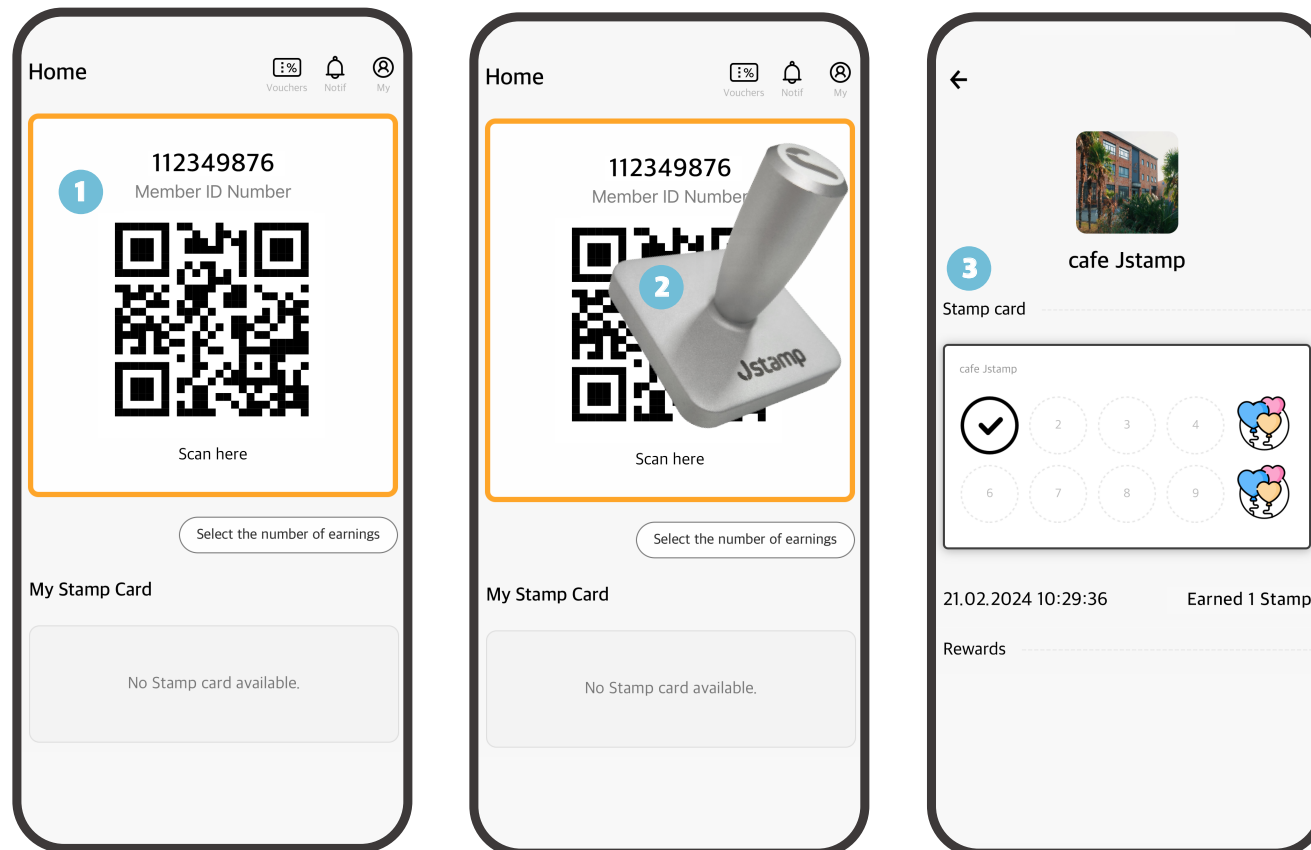


03 Service Flow / Accumulation (digital stamp)



Prepare Digital Stamp

User App



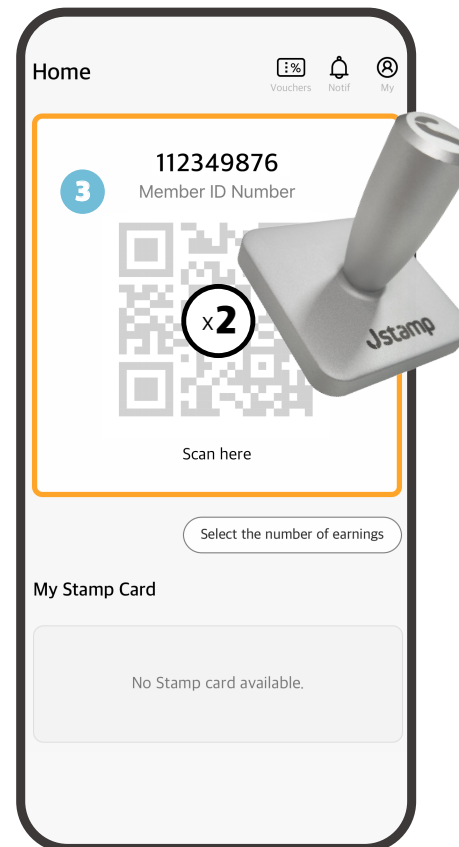
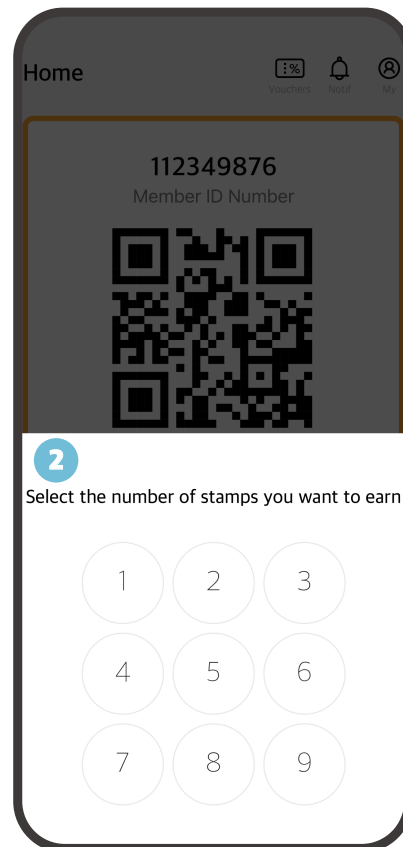
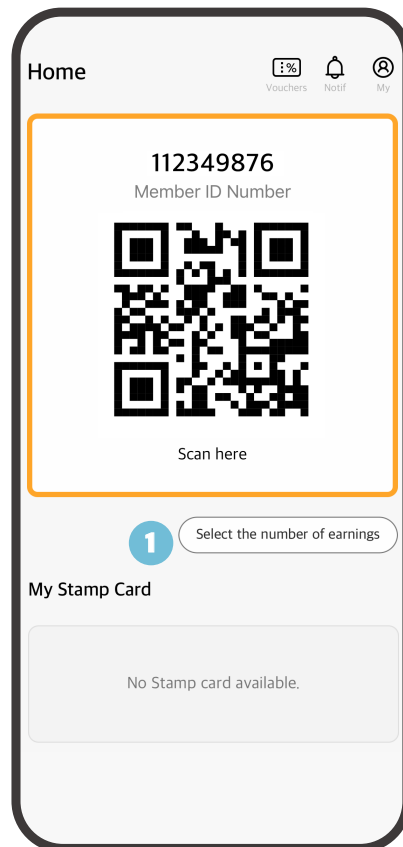
- 1 Run the customer app on the customer's phone.
- 2 Stamping with digital Stamp in the Orange box.
- 3 Check if the stamps have been accumulated correctly.

03 Service Flow / Multi Accumulation (digital stamp)



Prepare Digital Stamp

User App

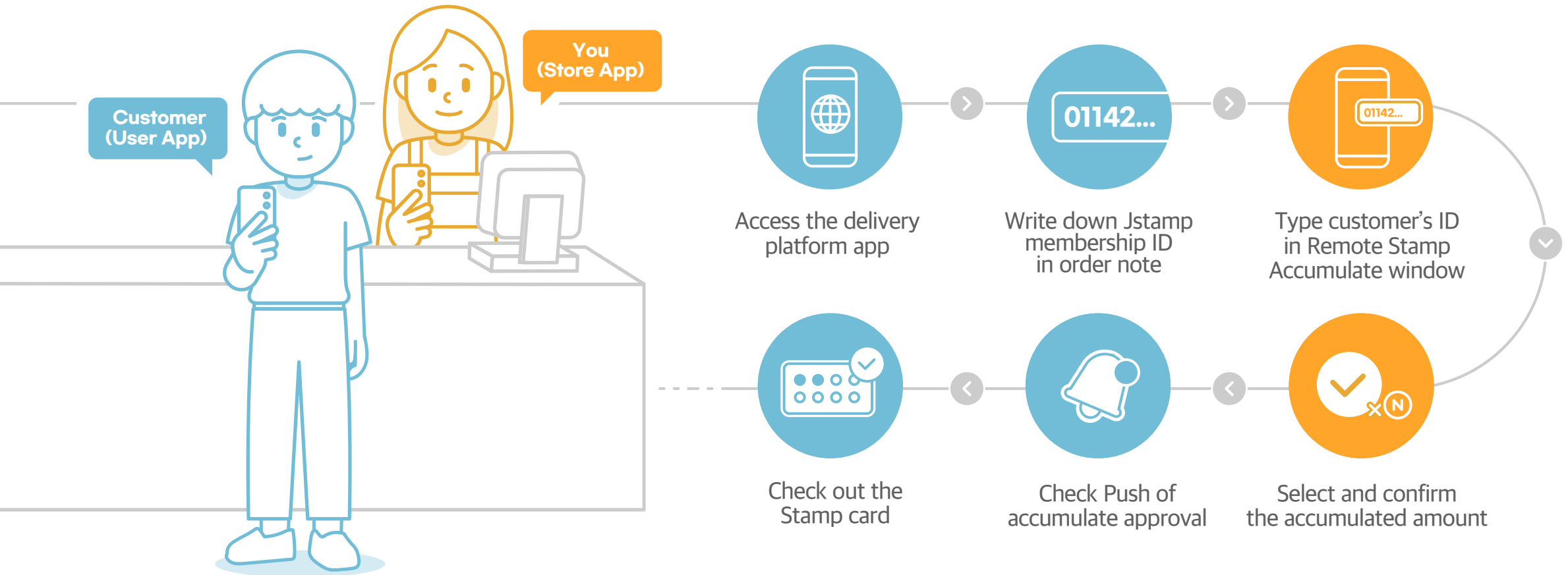


- 1 Press the 'Select the number of earnings' button in the customer app
- 2 Select the number of stamps to accumulate
- 3 Check the number of stamps displayed on the home screen and then stamp the digital stamp inside the orange box.

After stamping, please check if the stamps have been accumulated correctly.

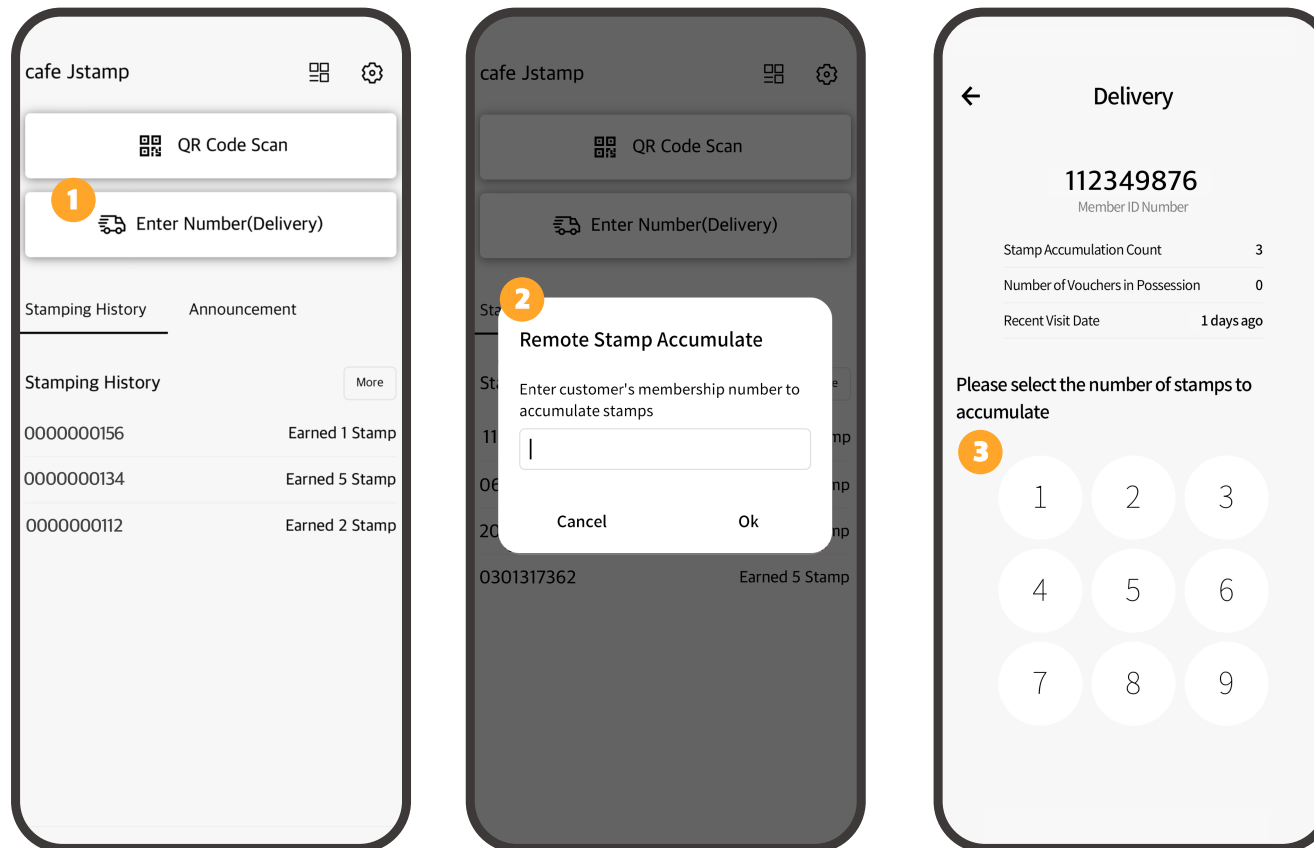
03 Service Flow / Accumulation (delivery)

Before start, make sure you have all of the following items in place.



03 Service Flow / Accumulation (delivery)

Customer App

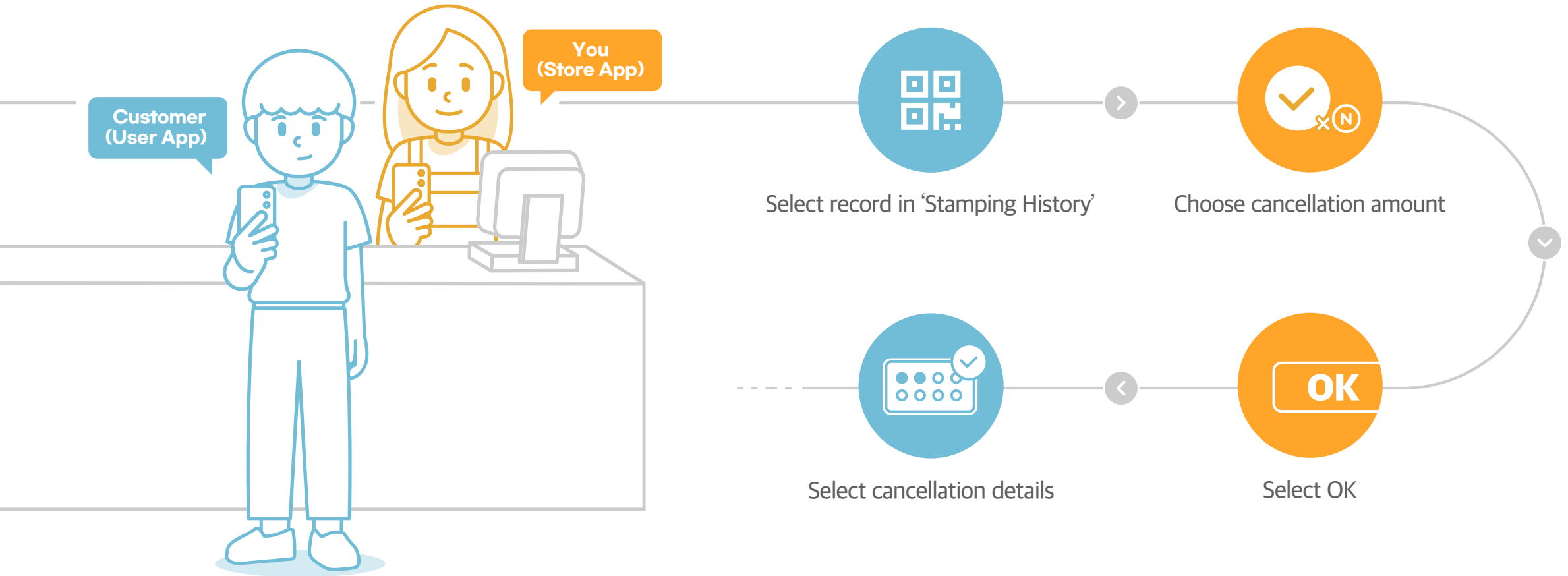


- 1 Press the 'Enter Number(Delivery)' button.
- 2 Please enter the membership number provided by the customer.
- 3 Check the number of stamps displayed on the home screen.

please check if the stamps have been accumulated correctly.

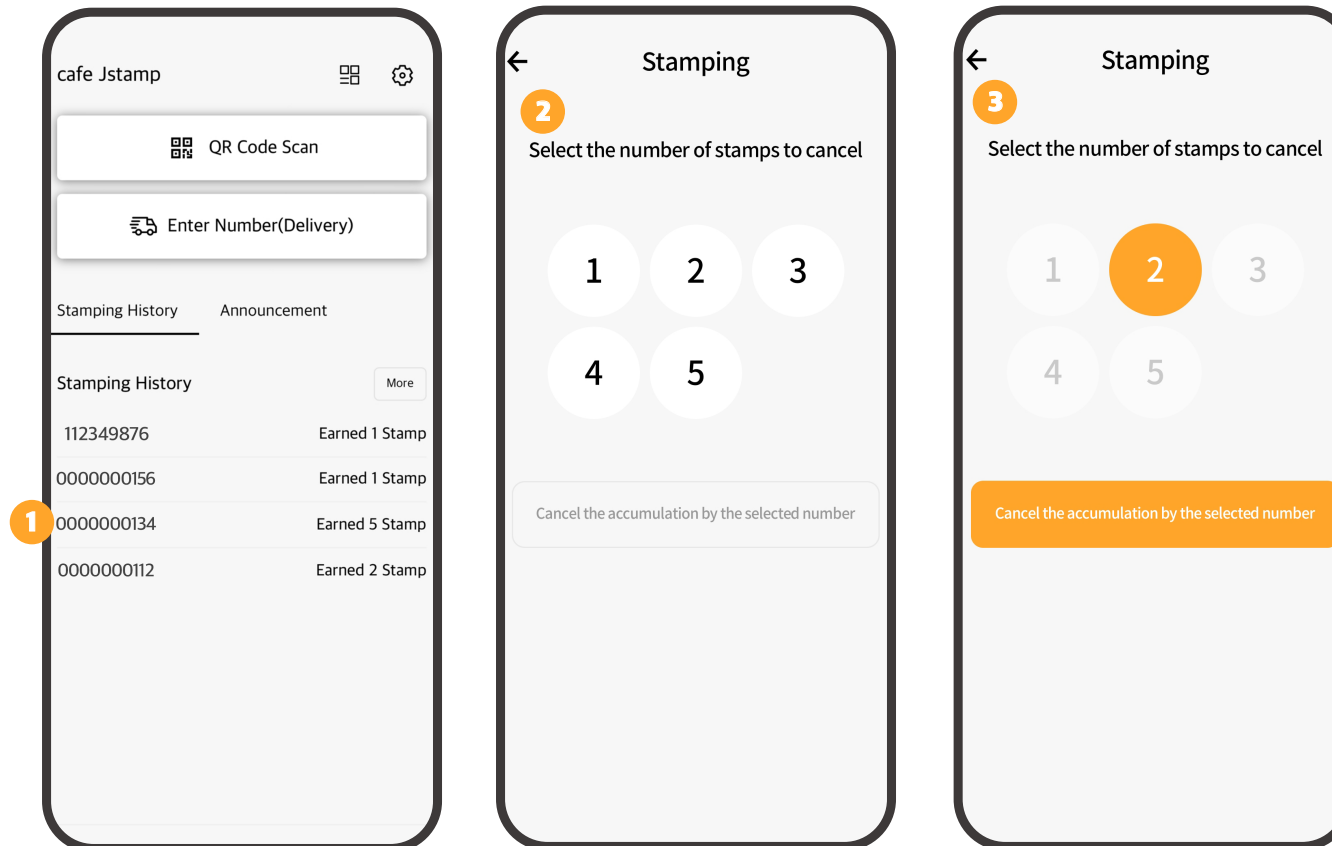
03 Service Flow / Cancel Accumulation

Before start, make sure you have all of the following items in place.



03 Service Flow / Cancel Accumulation

Customer App

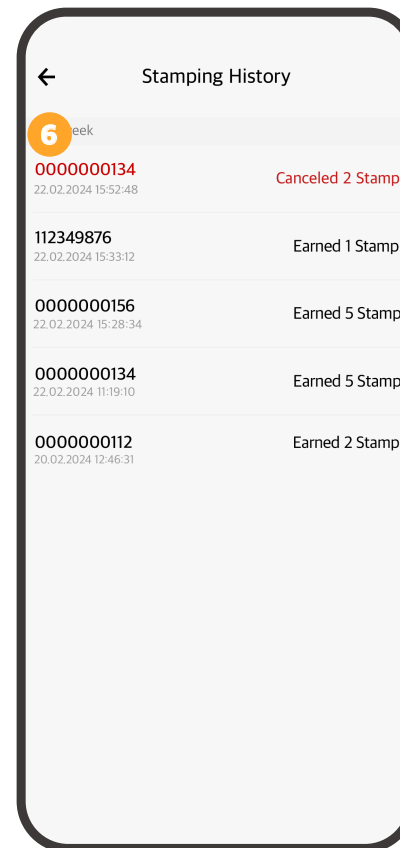
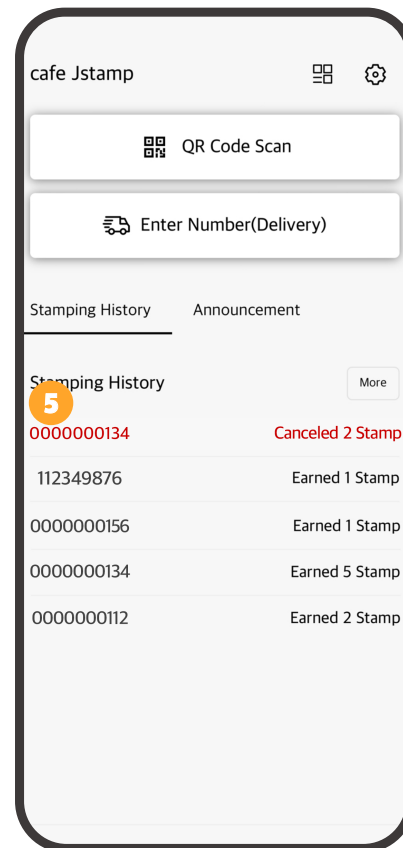
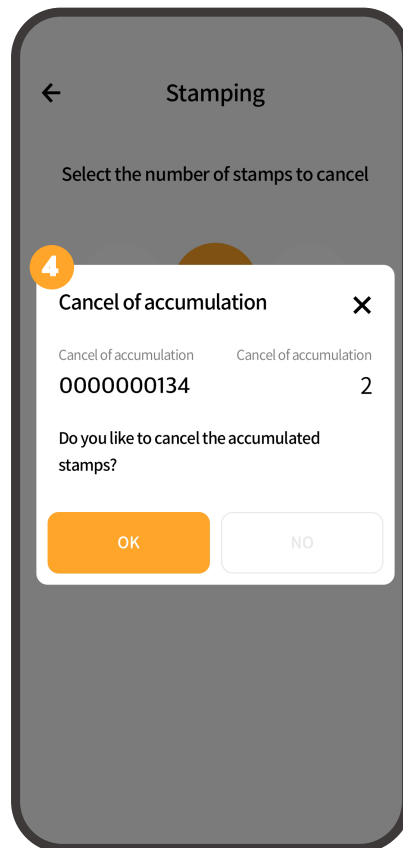


- 1 Select the stamping record you wish to cancel.
ex. Selected stamping record of member '0000000134'.
- 2 You can cancel stamping within the previously accumulated stamp count.
- 3 Select the number of stampings to cancel.

*accumulation cancellation is available within 1 hour from the time of accumulation.

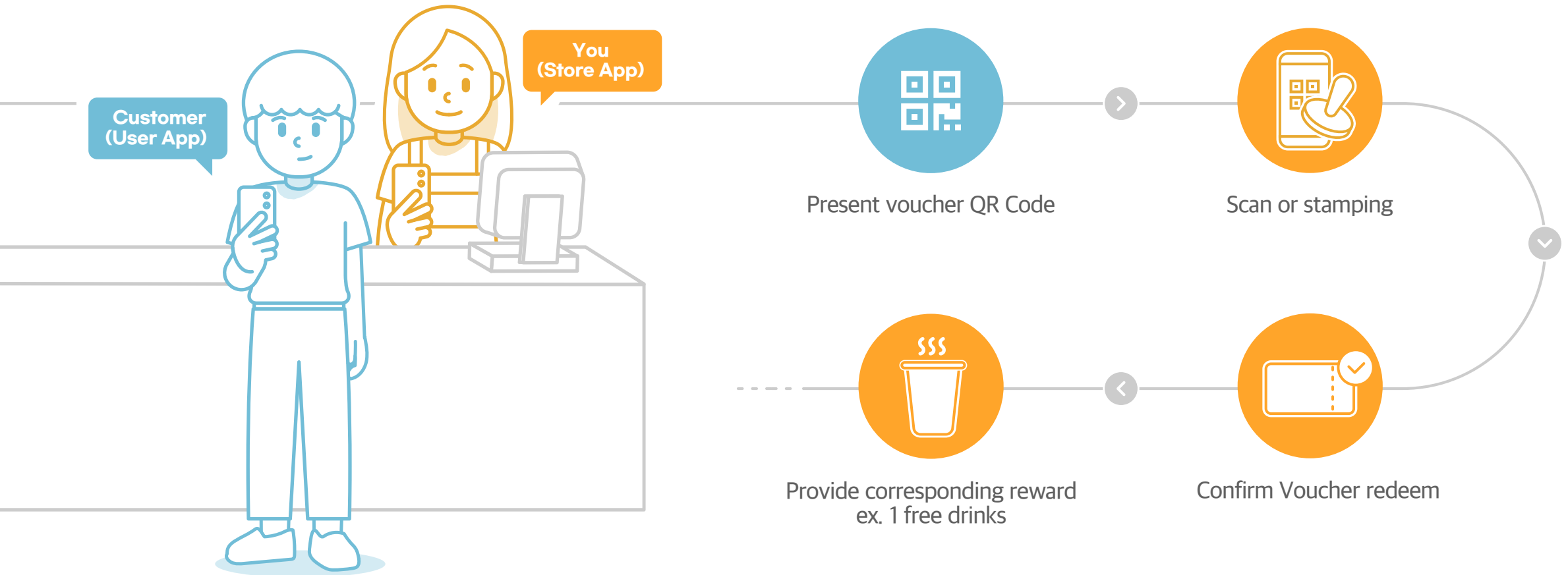
03 Service Flow / Cancel Accumulation

Customer App



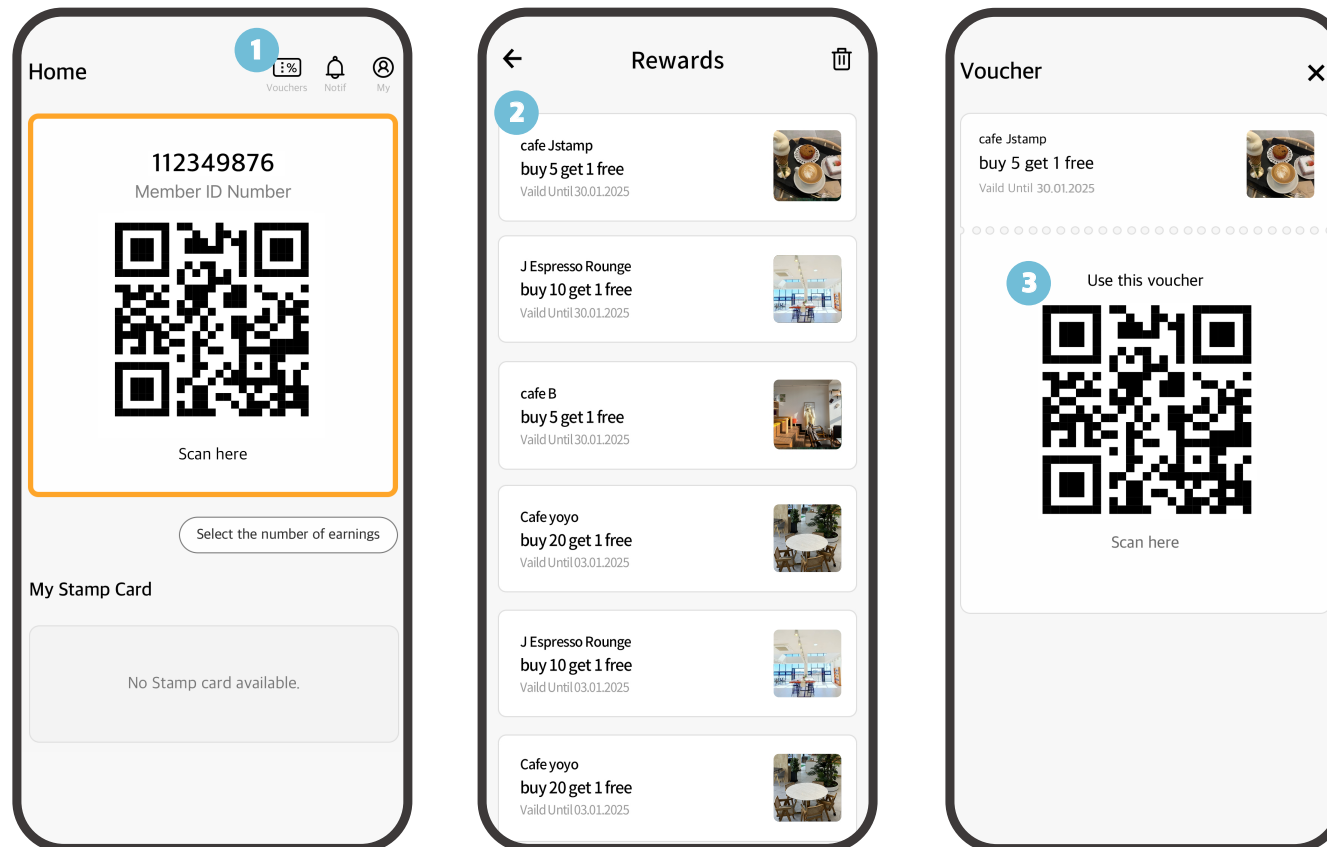
- 4 Confirm customer info and stamp count, then press 'OK'.
- 5 Check the canceled stamping record.
- 6 Press 'More' to view detailed stamping records.

03 Service Flow / Redeem Voucher



03 Service Flow / Redeem Voucher

User App



- 1 Press the 'vouchers' at the top of the customer app.
- 2 Select the coupon you wish to use.
- 3 Retrieve the coupon using the method appropriate for the redemption method:
 - Store App: Scan QR code
 - Digital stamp: Stamp authentication

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